

Findings September 10, 2003

CPRC Case No. 03-026

This case concerns complaints of Improper Procedure and Discourtesy.

The Commission found the following:

- **1. Misconduct / Improper Procedure** The alleged act occurred but was justified, legal and proper.
- **2. Misconduct / Discourtesy** The investigation produced insufficient evidence to prove or disprove the allegation.
- **3. Misconduct / Improper Procedure** The alleged act occurred but was justified, legal and proper.

CPRC Case No. 03-027

This case concerns complaints of Improper Procedure.

The Commission found the following:

- 1. **Misconduct / Improper Procedure** The Department member committed all or part of the alleged acts of misconduct or poor service.
- 2. **Misconduct / Improper Procedure** The Department member committed all or part of the alleged acts of misconduct or poor service.
- **3. Misconduct / Improper Procedure** The Department member committed all or part of the alleged acts of misconduct or poor service.

CPRC Case No. 03-045

This case concerns complaints of Poor Service.

The Commission found the following:

1. Misconduct / Poor Service – During the process of the investigation, it was determined that the member of the public was only requesting clarification of a policy or procedure.

September 10, 2003

CPRC Case No. 03-050

This case concerns complaints of Discourtesy.

The Commission found the following:

1. Misconduct / Discourtesy – The alleged act did not occur.